

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Carmen MadridPhone: ([REDACTED])Fax: ([REDACTED])Priority: Respond Within Five DaysOpinion No. 2006 - 52884Date: 6/12/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: **Ellenor Mueller & Bill Stern**Account Name: Ellenor Mueller & Bill SternHome: (000) 000-0000Street: [REDACTED]Work: (000) 000-0000City: [REDACTED]CBR:State: AZ Zip: [REDACTED]is:Utility Company: **Black Mountain Sewer Corporation**Division: sewerContact Name: n/aContact Phone: n/aNature of Complaint:

6/9/06

THE INCREASE IS UNCONCIONABLE!

BLACK MOUNTAIN SEWER HAS BEEN NEGATIVE AND TOTALLY UNCOOPERATIVE IN ADDRESSING THE ODOR PROBLEM IN A LARGE AREA OF THE BOULDERS.

POSSIBLE SOLUTIONS HAVE BEEN PRESENTED BY A SCIENTIST SPECIALIZING IN THESE PROBLEMS. THEY DO NOT REQUIRE CAPITOL EXPENDITURES. THEY HAVE NOT BEEN RECEIVED POSITIVELY - THERE HAS BEEN HOSTILITY.

THE SERIOUS PROBLEM IS BEING IGNORED.

DO NOT GRANT THE INCREASE!!

SINCERELY,

ELLENOR MUELLER
AND
BILL STERN
THE BOULDERS
[REDACTED]RECEIVED
2006 JUN 13 P 4:42
AZ CORP COMMISSION
DOCUMENT CONTROL

P.S. OUR HOUSE HAS NOT BEEN PART OF THE PROBLEM MANY FRIENDS AND DRIVING THRU MANY AREA HAVE SERIOUS PROBLEMS.

End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

3/12/016 Opinion noted and filed in docket no. SW-02361A-05-0657. closed
End of Comments

Date Completed: 6/12/2006

Opinion No. 2006 - 52884
